

# Starting Residential Utilities

## Electricity

Duke Energy services West Lafayette and Lafayette and Tipmont REMC serves much of the area outside the city limits.

### **Duke Energy**

phone: (800) 521-2232

underground cable location (800) 382-5544

website: [www.duke-energy.com](http://www.duke-energy.com)

local office: *none available for customer service*

\*\* requires 2 business days to process requests \*\*

### **Tipmont REMC**

phone: (800) 726-3953 or (765) 339-7211

website: [www.tipmont.org](http://www.tipmont.org)

local office: in Linden, 15 miles south of Lafayette on US 231 South

\*\* requires 2-3 business days to process requests \*\*

---

## Gas

Vectren provides natural gas service for most of Tippecanoe County.

### **Vectren**

phone: (800) 227-1376

website: [www.vectren.com](http://www.vectren.com)

local office: *none available for customer service*

---

## Residential phone

Telephone services in West Lafayette, Lafayette and surrounding local areas is provided by Frontier. Other rural areas are served by private companies. Customers have a choice of a long-distance carrier.

### **Frontier**

phone: (877) 462-8188

website: [www.frontier.com](http://www.frontier.com)

local office: *none available for customer service*

---

## **Water**

In West Lafayette, water service is provided by Indiana American Water Co., a privately-owned company.

### ***Indiana American Water***

phone: (800) 492-8373

website: [www.indiana-american.com](http://www.indiana-american.com)

local office: 1007 Happy Hollow Road, West Lafayette

\*\* requires 2 business days to process requests \*\*

---

## **Wastewater, Trash and Recycling**

New service application is done automatically when you hook up to the water service with Indiana-American Water.

[www.westlafayette.in.gov](http://www.westlafayette.in.gov)

[Wastewater Treatment Utility](#) -- for information about the WWTU and billing  
[Street & Sanitation Department](#) -- for information about trash and recycling pickup & to download the latest pickup schedule

---

## **Cable Television/Internet/Phone**

Comcast provides cable/internet/phone service to all of West Lafayette, Lafayette, and surrounding areas including Dayton, Mulberry, Otterbein and Battle Ground. Metronet is a new company to the area that services most of West Lafayette and will be extending its services to Lafayette and the surrounding areas in the near future.

### ***Comcast***

phone: (800) 266-2278

website: [www.comcast.com](http://www.comcast.com)

local office: 325 S. Creasy Lane, Lafayette

### ***Metronet***

phone: (877) 407-3224

local: (765) 250-8000

website: [www.metronetinc.com](http://www.metronetinc.com)

local office: 414 N. Earl Avenue, Lafayette